

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

 FCC Form 481  
OMB Control No. 3060-0086/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	532395
<015> Study Area Name	OREGON TEL CORP
<020> Program Year	2013
<030> Contact Name: Person USAC should contact with questions about this data	Delinda Kluser
<035> Contact Telephone Number: Number of the person identified in data line <030>	5419324411 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	dkluser@ortelco.net

**ANNUAL REPORTING FOR ALL CARRIERS**

		54.313 Completion Required	54.422 Completion Required
(check box when complete)			
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<420> Mobile	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<450> Mobile	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px;">532389or510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px;">532389or610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532389
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@ortelco.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

✓
✓
✓
✓

(200) Service Outage Reporting (Voice)  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532389
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Glaser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dklusec@ortelco.net

[illegible]

<010>	Study Area Code	532389
<015>	Study Area Name	OREGON TEL. CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@ortelco.net

[illegible]



[illegible]

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	532769
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@ortelco.net
<810>	Reporting Carrier	Oregon Telephone Corp
<811>	Holding Company	NA
<812>	Operating Company	NA

[illegible]

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	332389
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kisser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324423 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dklusez@ortelco.net

&lt;910&gt; Tribal Land(s) on which ETC Serves

--

&lt;920&gt; Tribal Government Engagement Obligation

--

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- |       |  |  |
|-------|--|--|
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. |  |
| <922> | Feasibility and sustainability planning;   |  |
| <923> | Marketing services in a culturally sensitive manner;   |  |
| <924> | Compliance with Rights of way processes  |  |
| <925> | Compliance with Land Use permitting requirements   |  |
| <926> | Compliance with Facilities Siting rules  |  |
| <927> | Compliance with Environmental Review processes   |  |
| <928> | Compliance with Cultural Preservation review processes   |  |
| <929> | Compliance with Tribal Business and Licensing requirements.                                    |  |

Select (Yes, No, NA)
----------------------------


**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532509
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Dalinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@orteleco.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐



**(1200) Terms and Condition for Lifeline Customers****Lifeline****Data Collection Form**

FCC Form 481

OMB Control No. 3060-0936/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532389
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	DeLinda Kluger
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluger@atttelco.net

532389oc1222.pdf

&lt;1210&gt; Terms &amp; Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

&lt;1220&gt; Link to Public Website

HTTP <http://www.puc.state.or.us/Pages/rspE/otap.aspx>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

&lt;1221&gt; Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,



&lt;1222&gt; Details on the number of minutes provided as part of the plan,



&lt;1223&gt; Additional charges for toll calls, and rates for each such plan,



**[2600] Price Cap Carrier Additional Documentation****Data Collection Form****Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers**

FCC Form 481

OMB Control No. 3060-0386/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532389
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@oktelco.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

**Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))**

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

**Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))**

<2016> Certification Support Used to Build Broadband ☐

**Connect America Phase II Reporting (47 CFR § 54.313(e))**

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

## (3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

## Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	532389
<015> Study Area Name	GREGGON TEL CORP
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Belinda Kluser
<035> Contact Telephone Number - Number of person identified in data line <030>	541924411 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	dkluser@greggon.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). Further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

☒
☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒
☒

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No)

☒
☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☐

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

- (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

☐

- (3023) Underlying information subjected to a review by an independent certified public accountant

☐

- (3024) Underlying information subjected to an officer certification.

☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532389
<015> Study Area Name	OREGON TEL CORP
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035> Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	dkluser@orteleco.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: OREGON TEL CORP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date
Printed name of Authorized Officer: Delinda Kluser	
Title or position of Authorized Officer: Vice-Pres, General Manager	
Telephone number of Authorized Officer: 5419324411 ext.	
Study Area Code of Reporting Carrier: 532389	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(h), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



<b>Certification - Agent / Carrier Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0885/0148 Control No. 3060-0819 July 2013
<010> Study Area Code	332389	
<015> Study Area Name	OREGON TEL CORP	
<020> Program Year	2015	
<030> Contact Name - Person USAC should contact regarding this data	Delinda Kluser	
<035> Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	dkluser@ottelco.net	

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

(200) Service Outage Reporting (Voice)  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532388
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324413 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@orteleco.net
<220>		

[illegible]

(753) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532189
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<015>	Study Area Name	OREGON TEL CORP
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<020> Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
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<035> Contact Telephone Number - Number of person identified in data line <030> 5419324411 ext.

<039>	Contact Email Address - Email Address of person identified in data line <030>	dsluser@ortelco.net
-------	---	---------------------

<701> Residential Local Service Charge Effective Date	1/1/2014
---	----------

<702> Single State-wide Residential Local Service Charge

&lt;703&gt;

[illegible]



**[710] Broadband Price Offerings  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0046/OMB Control No. 3080-0819  
July 2013

<010> Study Area Code 532389  
<015> Study Area Name OREGON TEL CORP  
<020> Program Year 2015  
<030> Contact Name - Person USAC should contact regarding this data Delinda Kluser  
<035> Contact Telephone Number - Number of person identified in data line <030> 5419324411 EXT.  
<039> Contact Email Address - Email Address of person identified in data line <030> dkluser@ortelco.net

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
	OR	446	29.95	0.0	29.95	0.512	0.256	0.0	Other, Unlimited
	OR	446	39.95	0.0	39.95	1.5	0.756	0.0	Other, Unlimited
	OR	446	49.95	0.0	49.95	3.0	1.5	0.0	Other, Unlimited
	OR	446	59.95	0.0	59.95	6.0	3.0	0.0	Other, Unlimited
	OR	446	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited
	OR	446	79.95	0.0	79.95	20.0	10.0	0.0	Other, Unlimited
	OR	446	89.95	0.0	89.95	30.0	15.0	0.0	Other, Unlimited
	OR	448	29.95	0.0	29.95	0.512	0.256	0.0	Other, Unlimited
	OR	448	39.95	0.0	39.95	1.5	0.756	0.0	Other, Unlimited
	OR	448	49.95	0.0	49.95	3.0	1.5	0.0	Other, Unlimited
	OR	448	59.95	0.0	59.95	6.0	3.0	0.0	Other, Unlimited
	OR	448	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited
	OR	448	79.95	0.0	79.95	20.0	10.0	0.0	Other, Unlimited
	OR	448	89.95	0.0	89.95	30.0	15.0	0.0	Other, Unlimited
	OR	820	29.95	0.0	29.95	0.512	0.256	0.0	Other, Unlimited
	OR	820	39.95	0.0	39.95	1.5	0.756	0.0	Other, Unlimited
	OR	820	49.95	0.0	49.95	3.0	1.5	0.0	Other, Unlimited
	OR	820	59.95	0.0	59.95	6.0	3.0	0.0	Other, Unlimited
	OR	820	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited
	OR	820	79.95	0.0	79.95	20.0	10.0	0.0	Other, Unlimited
	OR	820	89.95	0.0	89.95	30.0	15.0	0.0	Other, Unlimited

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

CMB Control No. 3060-0986/CMB Control No. 3060-0819  
July 2013

July 2013

<010> Study Area Code 512389

<015>	Study Area Name	OREGON TEL. CORP.
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<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
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<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dklumer@ortelco.net
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[illegible]

### Data Collection Form

CMB Control No. 3060-0986/CMB Control No. 3060-0919

July 2013

<010>	Study Area Code	532389
<015>	Study Area Name	OREGON TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@ortelco.net
<810>	Reporting Carrier	Oregon Telephone Corp
<811>	Holding Company	NA
<812>	Operating Company	NA

[illegible]

## Five-Year Service Quality Improvement Plan

Study Area Code	532389
Study Area Name	Oregon Telephone Corporation
Program Year	2015
Contact Name	DELINDA KLUSER
Contact Telephone Number	541 932 4411
Contact Email Address	<a href="mailto:dkluser@ortelco.net">dkluser@ortelco.net</a>

## **Oregon Telephone Corporation FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN**

### **PREAMBLE**

This 5 year improvement plan is a section of the Company's 2014 Annual Report. It is in compliance with § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161). This document also incorporates further clarifications identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the Annual Report.

Oregon Telephone Corporation ("OTC") has carefully developed its improvement plan, concentrating on the delivery and continuation of a robust network which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule. In certain situations (and as noted herein), the plan may also incorporate specific state requirements.

OTC is not currently a recipient of state support from the Oregon Universal Service Fund ("OUSF"). However the Fund is currently under formal state commission staff investigation (docket UM 1481), to assure the Fund contribution and support mechanisms, and those qualifying for support, are in concert with the current regulatory and market conditions. The outcome of the OUSF docket, the timing of a decision, and its impact upon OTC is unknown at the time of the report.

OTC advises that this improvement plan has been carefully crafted, matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the company's support cash-flows. The uncertainty of such cash flows being received in the outer-years as a result of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced yet realistic approach.

The environment in which the Company operates remains dynamic, not static. As a result, OTC reserves the opportunity to modify its plan in response to further regulatory decisions as



they are adopted, and their implication upon the Company's financial viability in providing the required services and service level quality becomes known.

OTC will re-evaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and outer years in the event of evolving regulatory conditions and/or changes in technology (vendor)-driven support. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

## OVERVIEW

OTC, as an Eligible Telecommunications Carrier (ETC) provides Universal Service supported services to approximately 1,330 customers in five exchanges covering approximately 1,300 square miles.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only OTC's regulated eligible telecommunications carrier operations.<sup>1</sup> A detailed description of OTC's plans for the provision of the supported services in the five-year period starting with January 2015 is provided herein.

Per the Universal Service Administrative Company (USAC), for the calendar year 2013, OTC received a total of \$4,374,822 (as of 05/29/14) in USF support funds. The breakdown of the funding for the year was:

- \$2,413,260 High Cost Loop Support,
- \$ (93,402) Local Switching Support-Prior Period Adjustment
- \$ 797,310 Connect America Fund-Intercarrier Compensation Support
- \$1,225,794 Interstate Common Line Support
- \$ 31,860 Safety Net Additive

All funds were used in 2013 to both: 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband throughout its service area.

## IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a)(1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Detailed expenditures are summarized in the attached Excel worksheet (Attachment 1). Where available, area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.

- Network improvement expenditures identify the cost to provide those services supported by the universal service funding mechanisms. When a project involves expenditures for

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<sup>1</sup>Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

both regulated and non-regulated services, the non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and available for inspection.

- Costs are reported only for those service areas in which the Company is authorized to receive USF funding.

Due to the current uncertainty of the amounts of support funds the company may receive in future years, OTC advises the Commission that the deployment of specific network improvement projects may be modified, and the meeting of projected service goals muted, to accommodate the actual amount of support that will be received.

## **BASELINE NARRATIVE**

OTC is an independent local exchange carrier providing telecommunications services in portions of Grant, Malheur and Baker counties in Northeastern Oregon. Established in 1914, it serves a current population of approximately 1850, over a geographic area of 4,500 sq. miles. The service territory is largely on a valley floor that is long and narrow. The valley is surrounded on both sides by mountains. The John Day River winds along the valley crossing the highway back and forth several times. Elevation on the west end of the valley is approximately 2,800 feet while on the east end of the valley it is 5,200 feet. There is a large percentage of the surrounding area that is either national forest or managed by the Bureau of Land Management. The economic base is largely ranching and governmental agencies. There are a few small public and charter schools in our exchanges. At this time, the Company provides phone service to these schools, however data services are provided through the local ESD.

OTC does not serve the county seat of Canyon City. Both John Day and Canyon City are served by another company. All other anchor institutions are located in these areas.

There are 3380 households in Grant County and a total population of 7317 within the county. OTC serves approximately 20% of the population in Grant County and a very small percentage in Baker and Malheur counties. The median household income level is approximately \$34,367. As a result of the low income, OTC serves 62 Lifeline subscribers currently.

OTC serves its subscribers using a soft switch. In 2003, DSL service was offered to a small percentage of its service area. As of year-end 2013, OTC served 1,339 voice subscribers. The Company also serves 974 DSL/Broadband subscribers. There are 835.74 route miles of facilities.

OTC lost 54 voice subscribers which the company attributes to Unemployment and competition. While no terrestrial competitor offers voice and data service throughout the service area, competitors within the serving territory are:

- AT&T Wireless
- US Cellular
- Verizon Wireless

The Company gained 35 broadband subscribers in 2013 due to the addition of fiber in the Company's network.

OTC has been using RUS funds for a number of years to continually upgrade and build-out areas. Payments of those loans come from cash flows from support payments. Each of our wire centers contains FTTH customers. It is OTC's plan to build out fiber to repeater sites in order to increase Broadband speeds for customers on the outskirts.

As of 2013, many of OTC's customers are fed by FTTH. Customers on the fringe of the wire centers are mainly copper fed.

OTC's toll network is also all fiber-based.

## **SUMMARY DISCUSSION OF PLANS BY YEAR**

### **2015**

Happy Valley Fiber Upgrade: For 2015, OTC intends to use unencumbered RUS loan funds as well as operating cash flow to deploy mainline fiber in the Happy Valley area of its MT Vernon exchange.

The Happy Valley Fiber Project cost is estimated at \$140,000. The project involves placement of approximately 5 route miles of fiber to 18 subscribers currently served over copper. When complete, these 18 subscribers will have a minimum of 1 MB upload and 6 MB download broadband speeds available. The area currently has 8 broadband subscribers. Many of the existing customers have dial-up internet or satellite internet. OTC expects an increase in broadband services as a result of this project based on past experience with fiber upgrades to existing remotes. This project was staked in fall 2013 and existing subscribers were informed at that time of the Company's plans to upgrade their service. As a result of a short construction season necessitated by extreme weather conditions, this project is scheduled for completion in the third quarter 2015. The Company's Field Engineer will be on-site, working alongside the construction crews on a daily basis and will provide weekly Progress Reports to Company Management to ensure deadlines are met.

This project will also require the addition of a new remote cabinet to replace the current Go Digital system. The estimated cost of OTC labor and material will be \$15,000.

MT Vernon West to Happy Valley- Drops: OTC intends to use \$40,000 in general funds in 2015 for the installation of fiber drops west of MT Vernon along Hwy26. This will provide 26 subscribers with fiber to the home enabling speeds of a minimum of 5 MB upload and 10 MB download. These customers are currently served with copper with maximum speeds of 1 MB upload and 3 MB download.

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in DLC's during 2015. The budgeted amount

is \$5,000. These are all scheduled to be in service by the end of 2015. Each of these upgrades will be installed by OTC employees.

Vehicles: In 2015 the Company plans to replace one service truck. Because the Company's service area is so large, by necessity significant miles (an average of 30,000 annually) are put on service trucks in order to serve subscribers. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle to be replaced in 2015 is expected to cost \$45,000.

General Expenditures: OTC expects to spend \$22,500 in miscellaneous additions.

## 2016

DC Rectifier and Battery Upgrades: In 2016, assuming support becomes more predictable and continuing to upgrade remains economically viable, OTC intends to use operating cash flow to continue its policy of replacing backup power equipment. OTC estimates approximately \$7,500 to replace the generator at its Unity Central Office.

Transmission: The Company expects to replace older, existing remotes with newer technology during 2016. The remotes to be replaced are in the Unity exchange in the areas of Rattlesnake Estates, Cemetery Rd and Beam Creek. Approximately 75 subscribers are served from these 3 cabinets. Current maximum broadband speeds are 1 MB upload and 3 MB download. Once these cabinets are upgraded maximum broadband speeds of 1 MB upload and 10 MB download can be achieved. The estimated cost of these deployments is \$35,000.

The company also expects the need for an additional Digital Loop Carrier in the MT Vernon Central Office during 2016 due to the replacement of existing remotes. The estimated cost is \$30,000.

Pine Telephone Fiber Project: Pine Telephone has requested a point of interconnection for their Granite exchange. When construction is completed, OTC has the opportunity to open up affordable bandwidth to that exchange. OTC will also gain access to a potential diverse route to the tandem increasing the viability of the OTC network. The estimated cost of this project is \$180,000. The route is potentially 20 miles but will require Forest Service permits and other environmental impact studies. This could delay the project.

Vehicles: In 2016 the Company plans to replace one service truck. Because the Company's service area is so large, by necessity significant miles (an average of 30,000 annually) are put on service trucks in order to serve subscribers. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle to be replaced in 2016 is expected to cost \$45,000.

Building: During 2016 OTC expects to use general funds to build a new warehouse for the storage of cable and wire inventory and construction equipment. This will allow equipment indoor storage during extreme weather conditions. The Company estimates the cost of construction to be \$300,000. The Company will oversee all engineering, inspection and construction along with the general contractor. The contractor will be expected to provide weekly progress reports to our staff.



General Expenditures: In 2016 the Company expects to spend \$22,500 in miscellaneous additions.

## 2017

Happy Valley to Long Box Fiber Project: In 2017, assuming support becomes more predictable and continuing to upgrade remains economically viable, OTC intends to use operating cash flow to install fiber mainline and drops as a continuation of the Happy Valley Fiber project in 2015. This continuation will start at the end of the Happy Valley area and continue through to our Long Box Remote Cabinet. This project is expected to take nearly 2 years to complete. \$410,000 is estimated for 2017 which will cover approximately 7.25 miles serving 60 subscribers. Minimum broadband speeds will be 5MB upload and 10 MB download. Currently these customers are served via copper with minimum speeds of 1 MB upload and 3 MB download.

Vehicles: In 2017 the Company plans to replace one fleet vehicle. Because the Company's service area is so large, by necessity significant miles (an average of 30,000 annually) are put on service trucks in order to serve subscriber. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle is estimated to cost \$40,000.

Work Equipment: The Company expects to expend \$180,000 to replace the cable plow currently in use in the Company. The Company prefers to use its own internal construction employees rather than hire outside contractors. The plow currently in use was purchased in 2009. Safety of employees along with minimal downtime is a priority to the Company. The construction season is short due to extreme weather conditions.

Buildings: The Company plans to remodel a portion of the Unity Central Office due to settling issues. This remodel is estimated to be \$25,000. OTC will be on-site carefully supervising the general contractor.

Switching: In 2017 the Company plans to replace its' existing softswitch with a new switch. The current switch was original installed in 2005. Due to changes with technology, the Company believes one switch may be able to replace the several switches currently deployed in its network. This upgrade is expected to allow the Company to provide additional services at an estimated cost of \$400,000. This will also decrease annual maintenance contract fees since only one switch will be deployed.

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in DLC's during 2017. The budgeted amount is \$5,000. The Company also has plans to replace the generator at the Bates Central Office during 2017, currently estimated at \$5,000. These are all scheduled to be in service by the end of 2017. Each of these upgrades will be installed by OTC employees.

Transmission: The Company estimates \$30,000 for the replacement of older, existing remote cabinets in the Cow Valley area of the Unity exchange. This will allow for increased broadband speeds. Current maximum upload speeds of 1 MB and 3 MB are achieved. Once the cabinets are upgraded speeds of 5 MB upload and 10 MB download can be achieved.

As is our policy with critical network equipment, replacement of equipment deployed in the field must be replaced on a rotational basis. During 2017 it is estimated that upgrades and/or replacement of remote cabinets should begin. The estimated cost of this is \$150,000. The project will be under the direction of both our internal engineer as well as a vendor's engineer.

General Expenditures: In 2017 the Company expects to spend \$20,000 in miscellaneous additions.

## **2018**

Happy Valley to Long Box Fiber Project: In 2018, assuming support becomes more predictable and continuing to upgrade remains economically viable, OTC intends to use operating cash flow to continue installation of fiber mainline and drops as a continuation of the Happy Valley Fiber project in 2015. This continuation will end at our Long Box Remote Cabinet. This project is expected to take nearly 2 years to complete. \$410,000 was estimated for 2017 and another \$410,000 is estimated for 2018. This will cover approximately 7.25 miles serving 60 subscribers. Minimum broadband speeds will be 5MB upload and 10 MB download. Currently these customers are served via copper with minimum speeds of 1 MB upload and 3 MB download.

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in the Unity Central Office in 2018. The budgeted amount is \$25,000. A generator replacement is also planned for the Prairie City Central Office. This is estimated to cost \$6,000. These are all scheduled to be in service by the end of 2018. Each of these upgrades will be installed by OTC employees.

Vehicles: In 2018 the Company plans to replace one fleet vehicle. Because the Company's service area is so large, by necessity significant miles (an average 30,000 annually) are put on service trucks in order to serve subscriber. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle to be replaced in 2018 is expected to cost \$40,000.

General Expenditures: In 2018 the Company expects to spend \$15,000 in miscellaneous additions.

## **2019**

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in the remote cabinets in 2019 assuming support becomes more predictable and continuing to upgrade remains economically viable. The budgeted amount is \$5,000. A generator replacement is also planned for the MT Vernon Central

Office. This is estimated to cost \$20,000. These are all scheduled to be in service by the end of 2019. Each of these upgrades will be installed by OTC employees.

Bates-Old Bates Rd Fiber Project: The Company has estimated costs of \$105,000 for 3.5 miles of fiber placement. The purpose of this route is to add redundancy to our overall network.

General Expenditures: In 2019 the Company expects to spend \$16,000 in miscellaneous additions.

## Five-Year Service Quality Improvement Plan

Study Area Code 532389  
 Study Area Name Oregon Telephone Corporation  
 Program Year 2015  
 Contact Name DELINDA KLUSER  
 Contact Telephone Number 541 932 4411  
 Contact Email Address [dkluser@ortelco.net](mailto:dkluser@ortelco.net)

## Attachment 1

The Company projects the expenditures, by Part 32 accounts for 2015-2019 related to the above identified projects will be:

	2015	2016	2017	2018	2019
<b>Capital Expenditures</b>					
COE Switching	\$ 5,000	\$ 7,500	\$ 410,000	\$ 31,000	\$ 25,000
COE Transmission	\$ 15,000	\$ 65,000	\$ 180,000	\$ -	\$ -
Cable & Wire	\$ 180,000	\$ 180,000	\$ 410,000	\$ 410,000	\$ 105,000
General Support	\$ 67,500	\$ 367,500	\$ 265,000	\$ 55,000	\$ 16,000
<b>Operating Expenditures</b>					
Plant Specific	\$ 644,805	\$ 677,046	\$ 697,357	\$ 718,278	\$ 739,826
Plant Non-Specific	\$ 230,265	\$ 241,779	\$ 249,032	\$ 256,503	\$ 264,198
Depreciation	\$ 1,654,855	\$ 1,707,382	\$ 1,758,603	\$ 1,811,362	\$ 1,865,702
Customer Oper	\$ 143,714	\$ 150,899	\$ 155,426	\$ 160,089	\$ 164,891
Corporate Oper	\$ 897,330	\$ 942,197	\$ 970,463	\$ 999,577	\$ 1,029,564

Service Quality Standards & Consumer Protection Rules Compliance

Study Area Code	532389
Study Area Name	Oregon Telephone Corp
Program Year	2015
Contact Name	Delinda Kluser
Contact Telephone Number	541 932 4411
Contact E-Mail Address	<a href="mailto:dkluser@orteico.net">dkluser@orteico.net</a>

Consumer ProtectionVoice and Broadband

Oregon Telephone Corp. complies with the requirements of 47 CFR Part 64 Subpart U. Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent Identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality StandardsVoice

Oregon Telephone Corp. complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities

Broadband

Oregon Telephone Corp. follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.



## Functionality in Emergency Situations

Study Area Code 532389

Study Area Name Oregon Telephone Corp

Program Year 2015

Contact Name Delinda Kluser

Contact Telephone Number 541 932 4411

Contact E-Mail Address [dkluser@ortelco.net](mailto:dkluser@ortelco.net)

<u>Exchange</u>	<u>Site Name</u>	<u>Battery Ah</u>	<u>Est Battery L</u>	<u>Backup Pwr</u>	<u>Fuel Type</u>	<u>Capacity</u>	<u>Est Run Time</u>
Dayville	Dayville Central Office	170 Ah	11 hrs	Generator	Propane	250 gal	100 hrs
Dayville	Cottonwood AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Dayville	National Park AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Dayville	Long Box_E3_12C	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Dayville	Calix ONTs	7.2 Ah	8 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Mt Vernon CO	1496 Ah	14 hrs	Generator	Propane	500 gal	58 hrs
Mt Vernon	Moon Creek E3_48C	200 Ah	8 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Moon Creek Cemetary E3_12C	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Widows Creek E3_48C	200 Ah	8 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Nans_Rock_E3_12C	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Kalida E3_48C	200 Ah	8 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Harper Creek AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Bragga Way AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Laycock Creek Calix ODC-1000	170 Ah	15 hrs	N/A	N/A	N/A	N/A
Mt Vernon	Calix ONTs	7.2 Ah	8 hrs	N/A	N/A	N/A	N/A
John Day	John Day CO	170 Ah	11 hrs	N/A	N/A	N/A	N/A
Prairie City	Prairie City CO	170 Ah	9 hrs	Generator	Propane	250 gal	100 hrs
Prairie City	Indian Creek E3_12C	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Prairie City	Calix ONTs	7.2 Ah	8 hrs	N/A	N/A	N/A	N/A

Bates	Bates CO	170 Ah	11 hrs	Generator	Propane	250 gal	100 hrs
Bates	Bates E3_48C	200 Ah	8 hrs	N/A	N/A	N/A	N/A
Unity	Unity CO	1400 Ah	67 hrs	N/A	N/A	N/A	N/A
Unity	Beam Creek AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Unity	Rice Road AFC Remote	40 Ah	8 hrs	N/A	N/A	N/A	N/A
Unity	Cow Valley AFC Remote	40 Ah	8 hrs	N/A	N/A	N/A	N/A
Unity	Cemetary AFC Remote	40 Ah	8 hrs	N/A	N/A	N/A	N/A
Unity	Hereford Calix ODC-20	100 Ah	15 hrs	N/A	N/A	N/A	N/A
Unity	Bridgeport Calix ODC-20	100 Ah	15 hrs	N/A	N/A	N/A	N/A
Unity	Ironside Calix ODC-20	100 Ah	15 hrs	N/A	N/A	N/A	N/A
Unity	Willow Creek Calix ODC-20	100 Ah	15 hrs	N/A	N/A	N/A	N/A
Unity	Brogan Calix ODC-100	40 Ah	9 hrs	Generator	Propane	56 gal	22 hrs
Unity	Weiser CO (Co-located in Midvale Tel)	1400 Ah	6 hrs	Generator	Natural Gas	No tank, line fed	Indefinite
Unity	Calix ONTs	7.2 Ah	8 hrs	N/A	N/A	N/A	N/A

1200

Terms and Conditions for  
Lifeline Customers

Study Area Code	532389
Study Area Name	OREGON TELEPHONE CORP
Program Year	2015
Contact Name	DELINDA KLUSER
Contact Telephone Number	541 932 4411
Contact E-Mail Address	<a href="mailto:dkluser@ortelco.net">dkluser@ortelco.net</a>

**54.313 Lifeline customers MOU and additional toll charges**

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Oregon Telephone subscriber, are free to choose their own toll usage plans through IXC's that serve Oregon Telephone Corp.

The following financial report contains financial data for both Oregon Telephone Corporation (SAC 532389) and Oregon Telephone Corporation-MTE (SAC 533336). The companies operate on a consolidated basis and separated results are not available.

USDA-RUS

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

This data will be used by RUS to review your financial condition. This requires a responsibility of truth and accuracy, subject to normal audit and regulatory reviewing procedures of RUS and RUS's member organizations.

BORROWER NAME

Oregon Telephone Corporation

(Prepared with Audited Data)

RUS/RUS-Sent-out report to RUS within 30 days after close of the period.  
For detailed instructions, see RUS Bulletin F-44-2. Report in whole dollars only.

PERIOD ENDING  
December, 2013

BORROWER DESIGNATION  
OR0510

**CERTIFICATION**

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system as the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII  
(Check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

*[Signature]*  
DATE

3/17/14  
DATE

**PART A. BALANCE SHEET**

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents	2,980,544	3,962,676	25. Accounts Payable	471,496	205,692
2. Cash-RUS Construction Fund	1	1	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments	20,589	7,805
a. Telecom, Accounts Receivable	126,604	160,059	28. Customer Deposits	5,375	5,025
b. Other Accounts Receivable	172,307	330,112	29. Current Mat. L/T Debt	1,680,561	1,812,891
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued	250,373	74,773
b. Other Accounts Receivable	611,533	536,556	33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities	201,381	216,373
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	2,623,389	2,322,759
6. Material-Regulated	32,826	25,377	<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated		1,627	36. Funded Debt-RUS Notes	14,893,379	14,890,320
8. Prepayments	5,184	5,696	37. Funded Debt-RTB Notes	2,770,595	2,801,194
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)	3,929,001	5,022,004	39. Funded Debt-Other		
<b>NONCURRENT ASSETS</b>			40. Funded Debt Rural Deve'op. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recquired Debt		
b. Nonrural Development	4,025,979	4,022,295	43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt	1,323,082	1,001,217
b. Nonrural Development	74,158	74,158	46. Total Long-Term Debt (36 thru 45)	16,502,062	18,392,731
13. Nonregulated Investments	366,766	369,419	<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities	10,287	7,265
15. Deferred Charges			48. Other Deferred Credits	1,630,742	2,096,950
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	4,466,903	4,485,872	50. Total Other Liabilities and Deferred Credits (47 thru 49)	1,651,029	2,104,255
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom Plant-in-Service	31,420,103	32,283,977	51. Cap. Stock Outstanding & Subscribed	2,674,715	2,674,715
19. Property Held for Future Use			52. Additional Paid-in Capital	13,204	13,204
20. Plant Under Construction			53. Treasury Stock	10,636,270	11,533,266
21. Plant Adj., Nonop. Plant & Goodwill	859,299	859,299	54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation	12,586,717	13,508,270	55. Other Capital		
23. Net Plant (18 thru 21 less 22)	20,202,685	19,633,006	56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)	28,598,589	29,140,882	57. Retained Earnings or Margins	13,359,468	15,154,486
			58. Total Equity (51 thru 57)	5,416,117	6,322,137
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	28,598,589	29,140,882

Total Equity = 21.69% of Total Assets



# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

OP#510

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

## PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	469,585	418,264
2. Network Access Services Revenues	6,381,537	6,714,907
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	32,128	36,841
5. Miscellaneous Revenues	29,545	35,455
6. Uncollectible Revenues	3,833	3,290
7. Net Operating Revenues (1 thru 5 less 6)	6,918,852	7,152,227
8. Plant Specific Operations Expense	733,961	775,674
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	174,865	319,954
10. Depreciation Expense	1,875,835	1,609,520
11. Amortization Expense		
12. Customer Operations Expense	133,259	141,867
13. Corporate Operations Expense	893,860	902,127
14. Total Operating Expenses (8 thru 13)	3,511,800	3,732,151
15. Operating Income or Margins (7 less 14)	3,407,152	3,460,066
16. Other Operating Income and Expenses	3,331	5,630
17. State and Local Taxes	131,067	153,844
18. Federal Income Taxes	593,342	716,079
19. Other Taxes	335,505	353,012
20. Total Operating Taxes (17+18+19)	1,060,514	1,223,935
21. Net Operating Income or Margins (15+16-20)	2,349,969	2,242,761
22. Interest on Funded Debt	955,584	953,764
23. Interest Expense - Capital Leases		
24. Other Interest Expense	32,237	33,717
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	987,821	987,481
27. Nonoperating Net Income	465,329	773,952
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	(9,714)	90,740
31. Total Net Income or Margins (21+27+28+29+30-26)	1,817,803	2,119,972
32. Total Taxes Based on Income	711,362	869,923
33. Retained Earnings or Margins Beginning-of-Year	11,540,665	11,358,468
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		313,854
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	13,358,468	11,164,486
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)	0	0
44. Annual Debt Service Payments	2,542,277	2,759,949
45. Cash Ratio [(14+20-10-11) / 7]	0.4331	0.4651
46. Operating Accrual Ratio [(14+20+26) / 7]	0.8036	0.8165
47. TIER [(31+26) / 26]	2.8402	3.1425
48. DSCR [(31+26+10+11) / 44]	1.7235	1.7073

USDA-RUS		BORROWER DESIGNATION OR0519	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		PERIOD ENDED December, 2013	
INSTRUCTIONS - See help in the online application			
PART I - STATEMENT OF CASH FLOWS			
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		2,586,345	
CASH FLOWS FROM OPERATING ACTIVITIES			
2. Net Income		2,119,972	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities			
3. Add: Depreciation		2,002,529	
4. Add: Amortization		0	
5. Other (Explain) non-opex Depr		45,173	
Changes in Operating Assets and Liabilities			
6. Decrease/(Increase) in Accounts Receivable		(114,281)	
7. Decrease/(Increase) in Materials and Inventory		5,922	
8. Decrease/(Increase) in Prepayments and Deferred Charges		(512)	
9. Decrease/(Increase) in Other Current Assets		0	
10. Increase/(Decrease) in Accounts Payable		(265,504)	
11. Increase/(Decrease) in Advance Billings & Payments		(13,284)	
12. Increase/(Decrease) in Other Current Liabilities		(160,414)	
13. Net Cash Provided/(Used) by Operations		3,215,103	
CASH FLOWS FROM FINANCING ACTIVITIES			
14. Decrease/(Increase) in Notes Receivable		0	
15. Increase/(Decrease) in Notes Payable		0	
16. Increase/(Decrease) in Customer Deposits		(350)	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		(377,101)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		453,226	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		(500,995)	
20. Less: Payment of Dividends		(312,954)	
21. Less: Patronage Capital Credits Retired		0	
22. Other (Explain)			
23. Net Cash Provided/(Used) by Financing Activities		(1,138,177)	
CASH FLOWS FROM INVESTING ACTIVITIES			
24. Net Capital Expenditures (Property, Plant & Equipment)		(851,574)	
25. Other Long-Term Investments		(19,965)	
26. Other Noncurrent Assets & Jurisdictional Differences		0	
27. Other (Explain) income from subsidiary/capital exp		(225,140)	
28. Net Cash Provided/(Used) by Investing Activities		(1,096,679)	
29. Net Increase/(Decrease) in Cash		982,132	
30. Ending Cash		3,962,677	

Revision Date 2010



INDEPENDENT AUDITOR'S REPORT ON COMPLIANCE WITH ASPECTS OF  
CONTRACTUAL AGREEMENTS AND REGULATORY REQUIREMENTS FOR  
TELEPHONE BORROWERS

The Board of Directors  
Oregon Telephone Corporation  
Mt. Vernon, Oregon

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the consolidated financial statements of Oregon Telephone Corporation, which comprise the consolidated balance sheets as of December 31, 2013 and 2012, and the related consolidated statements of revenue, comprehensive income, stockholders' equity and changes in cash flows for the years then ended, and the related notes to the financial statements, and have issued our report thereon dated March 4, 2014. In accordance with *Government Auditing Standards*, we have also issued our report dated March 4, 2014, on our consideration of Oregon Telephone Corporation's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. No reports other than the reports referred to above related to our audit have been furnished to management.

In connection with our audit, nothing came to our attention that caused us to believe that Oregon Telephone Corporation failed to comply with the terms, covenants, provisions, or conditions of their loan, grant, and security instruments as set forth in 7 CFR Part 1773, *Policy on Audits of Rural Utilities Service Borrowers*, §1773.33 and clarified in the RUS policy memorandum dated February 7, 2014, insofar as they relate to accounting matters as enumerated below. However, our audit was not directed primarily toward obtaining knowledge of noncompliance. Accordingly, had we performed additional procedures, other matters may have come to our attention regarding Oregon Telephone Corporation's noncompliance with the above-referenced terms, covenants, provisions, or conditions of the contractual agreements and regulatory requirements, insofar as they relate to accounting matters. In connection with our audit, we noted no matters regarding Oregon Telephone Corporation's accounting and records to indicate that Oregon Telephone Corporation did not:

Maintain adequate and effective accounting procedures;

Utilize adequate and fair methods for accumulating and recording labor, material, and overhead costs, and the distribution of these costs to construction, retirement, and maintenance or other expense accounts;

Reconcile continuing property records to the controlling general ledger plant accounts;

Clear construction accounts and accrue depreciation on completed construction;

Record and properly price the retirement of plant;

Seek approval of the sale, lease or transfer of capital assets and disposition of proceeds for the sale or lease of plant, material, or scrap;

Maintain adequate control over materials and supplies;

Prepare accurate and timely Financial and Operating Reports;

Obtain written RUS approval to enter into any contract for the management, operation, or maintenance of the borrower's system if the contract covers all or substantially all of the telephone system;

Disclose material related party transactions in the financial statements, in accordance with requirements for related parties in generally accepted accounting principles;

Record depreciation in accordance with RUS requirements (See RUS Bulletin 183-1, Depreciation Rates and Procedures);

Comply with the requirements for the detailed schedule of deferred debits and deferred credits; and

Comply with the requirements for the detailed schedule of investments.

This report is intended solely for the information and use of the board of directors, management, and the RUS and supplemental lenders and is not intended to be and should not be used by anyone other than these specified parties. However, this report is a matter of public record and its distribution is not limited.

*Wiggins & Co., PC*

Brigham City, Utah  
March 4, 2014



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